

Grievance Redressal

We would like to hear from you in case of any complaints or grievances. We will always attend to your case and give a solution post our investigation

Escalation Matrix for Grievance Redressal

Level 1: Please write email to our compliance officer at kanika@shiftrisk.com or call us at 022- 68605555



Level 2: If you are not satisfied with the resolution of your grievance, email us at kunal@shiftrisk.com



If the solution provided still does not meet your expectations, register with IRDA Integrated Grievance Management System (IGMS)

For more information, visit the link [Click Here](#)

IRDA Grievance Call Center can be accessed through

1. Toll-free number 1800 4254 732
2. complaints@irda.gov.in